NIH Police Crime Tip Program

TEXT-A-TIP and WEB TIPS

- **Completely Anonymous**
- **Secure**
- **Working together to maintain a safe environment for all**

NIH Police Anonymous Crime Tip Program Fact Sheet

In an effort to build on the positive relationship between the NIH Division of Police and the community we serve, two new crime fighting tools have been established that will allow our community to tell us about crimes occurring at the NIH. We are proud of our extremely safe campus, and we labor to keep it so. Alone, we cannot succeed. Only by everyone working together can we maintain a secure, peaceful campus. We need your help. Also, we know there are times when people become aware of illegal acts taking place at the NIH, but are, for a variety of reasons, uncomfortable calling the police. Please read on, and become a partner with us in our efforts to keep NIH safe.

Text-a-Tip:
Type our agency keyword "**NIH**" plus your tip on your cell phone or PDA and send it to **274637 (CRIMES)**. The text message is encrypted and an alias is generated, masking the identity of the sender from the police. The police have no way of determining the user's identity. An anonymous 2 way communication with investigators is possible.

Web Tips:
Send anonymous Web Tips directly to the NIH Police at: https://www.tipsubmit.com/WebTips.aspx?AgencyID=527. Fill in as much information as possible on the Web Tip submission page. You can also attach photos. An anonymous 2 way communication with investigators is possible. Users can check back to see if more information is needed.

These new services are for non-emergency investigative purposes only and will not generate a radio call or summon the police to your location.

The services are in no way a substitute for 911. The service may not be monitored 24/7. Any in progress crime or emergency must be provided to the NIH Police by calling 911.

Normal Police Calls for Service
If you need routine NIH Police response or assistance please call the NIH Police Non Emergency number: 301-496-5685.

Privacy is Vital
No mobile phone information, I.P. address, or any identifying information whatsoever is collected by the NIH Police as part of this program. Your tips are completely anonymous to the NIH Police and are only identifiable via a four-digit tip code that will be provided to you. Any information you submit is directed to NIH Police investigative supervisors. It will be reviewed, and when appropriate, the information will be forwarded to detectives or patrol officers for action.

Types of Tips to Submit
The NIH Police want information about any type of crime, or criminal activity. Know about someone who is using or distributing drugs on the campus? Someone told you about a person who stole a laptop computer? Let us know. Even if you feel the information is just a rumor or seems insignificant, pass it on to us.

May the Service be Used as a "Whistleblower" Line, or to Report Administrative Violations?
No. Both the NIH Police Text and Web Tips are to be used ONLY to report information about criminal offenses.

To report matters involving fraud, waste and mismanagement in any NIH departmental program, the Office of the Inspector General maintains a hotline which offers a confidential means for reporting vital information. Details regarding this program can be found at: http://oig.hhs.gov/fraud/hotline/

Phone:	**E-Mail**	**TTY:**
1-800-HHS-TIPS (1-800-447-8477)	HHSTips@oig.hhs.gov	1-800-377-4950

When Can I Submit a Tip?
You may submit a tip anytime, anywhere, 24/7. In some cases, the NIH Police will not follow up on the information until the next business day. Never rely on the system to report emergencies.

How to Submit an Anonymous Text Tip to the NIH Police

1. Find and select "Messaging" or "Compose SMS Text" on your phone's menu.
2. When composing your message:
- Enter the number **274637 (CRIMES)** in the "To" line

- In the message body, type the letters **NIH**, a space, then your crime tip information (NIH is not case-sensitive). Each message is limited to 160 characters. If you exceed that limit, simply send a second message, with the additional information, using the same procedure as above.
- Press "Send" to send the message.

You will receive an automated response from the program.

Investigators may respond back to you anonymously through the system, if they would like additional information.

Note: To text a tip, you must have text messaging enabled on your phone and subscribe to a participating cell phone carrier.

Delete your Text-a-Tip Messages
For your safety, you should always delete all text messages to and from **274637 (CRIMES)** from your in box and your out box.

To Stop the Program
To stop the program at any time, which will prevent the NIH Police from being able to securely respond back to you, you can opt out via text message. Send a text message with the word "STOP" to **274637 (CRIMES)**. You'll receive a one-time opt-out confirmation text message. If you choose to, you can submit a text tip again at a later time by texting the word NIH along with your tip to **274637 (CRIMES)**.

Cost to Send
Although the NIH service is free and requires no purchase or fee for participation, standard messaging rates and other fees may apply. Check your mobile plan for more details.

For Additional Details:
http://www.smscrimetips.com/

Note: The program is available on most, but not all major wireless carriers; therefore we cannot guarantee this program will work for all participants. Although the program is complimentary to participants, standard text messaging rates may apply. Check with your carrier and wireless plan for details.

How to Submit an Anonymous Web Tip to the NIH Police

1. Go directly to the NIH Police Web Tip Submission page via Anderson Software's secure server:
   https://www.tipsubmit.com/WebTips.aspx?AgencyID=527
2. Please provide as much detail as possible. If you have photos, you may also upload them. Once finished, click on "Submit Tip".

You may also submit a tip through Anderson Software's online portal located at:
https://www.tipsubmit.com/

For Additional Details:
https://www.tipsubmit.com/