## Exhaustion and Burnout – Bench to Bedside

NIH Employee Assistance Service (EAP)

Connie Wozny, LCPC NIH EAP Consultant Anna Verschoore, LCSW-C NIH EAP Federal Coordinator



#### **Survey Question 1**

## What are 2 helpful ways you've been managing the stress of the past year?

- regular exercise
- regular contact with people I care about
- burying myself in my work
- enjoying my pet/s
- enjoying time in nature
- enjoying time with my hobbies
- accomplishing tasks around my home
- reading, studying or learning
- prayer, meditation or spending time in spiritual practices
- other ways (please specify)



#### **Survey Question 2**

## What are your 2 greatest challenges going forward as the pandemic restrictions are lifted?

- restoring my social life
- dealing with all I've lost
- dealing with demands of a virtual work environment
- dealing with the return to my physical work space
- dealing with personal health consequences
- restoring fractured relationships
- dealing with financial pressures
- other challenges (please specify)



#### **OCCUPATIONAL BURNOUT**

#### Is It Burnout?

## Results from chronic workplace stress characterized by three dimensions:

- 1. Energy depletion or exhaustion
- 2. Increased negativism or cynicism
  - 3. Reduced professional efficacy



#### **Impact of COVID-19**

- A sprint become a marathon
- Internal reserves depleting
- Limited access to support systems
- Stress compounded by ongoing uncertainties
- Previous stress-relievers often unavailable

## Spectrum of mental health coverage needs in an Institution during COVID-19 Pandemic

#### For patients and staff:



#### **Needs will evolve:**

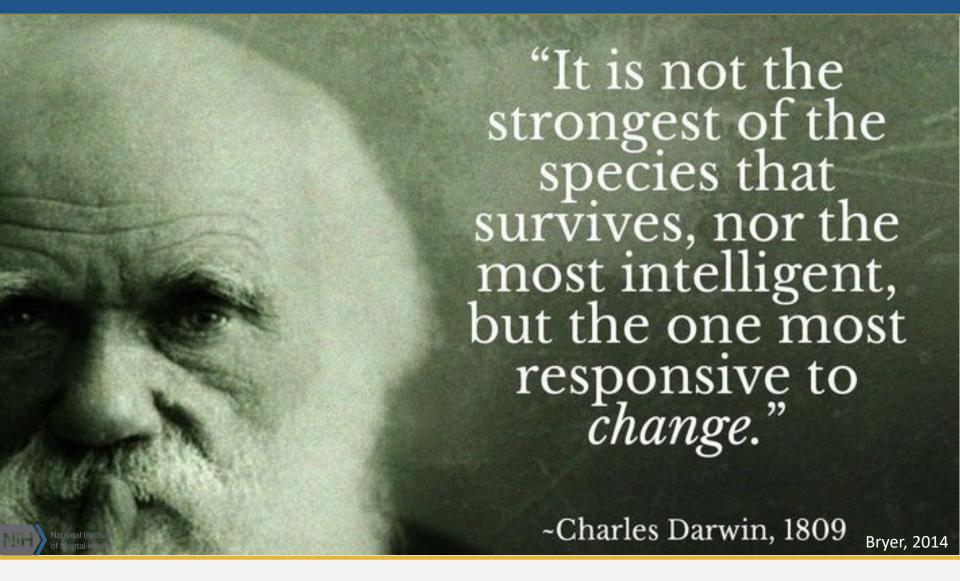














#### **Moving Beyond the Burnout**

- Recognize signs of burnout
- Accept what is happening
- Recovery takes strength

It will take time to move beyond the burnout



#### Resiliency

#### **Characteristics of Resilience**

- > Connects well with others
- Adaptable to change
- > Action-oriented with problem-solving
- Learns from mistakes
- Emotionally intelligent (manages emotions well)
- Seeks counsel when needed



#### Resiliency

#### **Additional Characteristics of Resilience**

- Practices gratitude (antidote to negativity)
- ➤ Maintains a future focus (ahead, never behind)
- Practices optimism (hope for tomorrow)



#### Resiliency

#### 5 Pillars of Resiliency

- > Self-Awareness
- > Mindfulness
- > Self-Care
- Positive Relationships
- > Purpose





#### **Principles of Resilience**

- 1. Cultivate a belief in your ability to cope
- 2. Stay connected with sources of support
- 3. Talk about what you're going through
- 4. Be helpful to others



#### **Principles of Resilience - cont.**

- 5. Activate positive emotion
- 6. Cultivate an attitude of survivorship
- 7. Seek meaning

Bounce Back Project at: https://www.bouncebackproject.org/resilience/

#### **Consider Your Energy**



- What depletes your energy (e.g., cleaning house, work/job tasks, physical pain)
- What restores your energy (e.g., exercise, cuddling, prayer, reading)

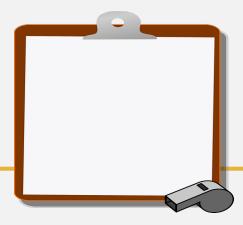
Which Side of the Equation is Off Balance?

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#### Pay Attention to Your Thoughts

- Reframe your obstacles
- Practice Compassion you never know someone else's story
- "Begin with the end in mind" Stephen Covey
- Think as a Coach what guidance do you give?





#### Pay Attention to Your Behaviors

- Create routines where you can
- Find awe, beauty and humor in simple things
- Practice gratitude (seriously!) antidote to negativity
- Catch yourself engaging in good self-care
- TAKE TIME OFF restoration is KEY

#### Think Ahead...

## REMIND YOURSELF...

Asking for HELP

Is a SIGN of

STRENGTH



#### Think Ahead...

## **ASK YOURSELF...**

# Am I performing as I should? Am I doing well at home? Does my family have the support they need?



#### THE ROLE OF NIH EAP

NIH EAP is a free, voluntary and confidential program that helps employees work through challenges that may adversely affect job performance, health, or personal well-





#### WE ARE HERE

For individualized support contact the NIH EAP.

We will make a plan with you

based on your unique circumstances.



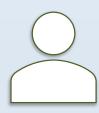
#### EAP CONTACT INFORMATION



301-496-3164



www.ors.od.nih.gov/sr/dohs/eap



NIH MAIN CAMPUS BUILDING 31, ROOM B2B57

