

[R&R Identity Theft Prevention](#)

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NIH cares about the well-being of you and your family. We are excited to share with you a useful service available to NIH employees, contractors, trainees, and fellows through the NIH Child and Family Programs, the NIH resource and referral service.

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This service is provided by Adventist Health Care Lifework Strategies and offers five types of assistance to meet your personal and family needs. They are financial consultation, legal consultation, identity theft prevention, adult and elder care, and child care. During this short presentation, I will provide details about the identity theft prevention consultation service.

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When an identity theft issue disrupts your life, it can create a considerable amount of stress for you and your family. To help minimize the impact, NIH offers services to assist with managing the many complexities of these issues. Through this service, you and your dependents have access to one free 60-minute telephone consultation per issue.

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With our nationwide network of highly trained fraud specialists, these services can save you time while providing valuable information and gives you a peace of mind. The service is available via phone and is completely confidential.

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This service can help with restoring identity and good credit, disputing fraudulent debt as a result of identity theft, and also provides a free ID theft emergency kit as an additional resource.

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The service also includes a follow-up call to monitor the progress of the identity theft resolution.

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This list scratches the surface of the many benefits of this service. If you are unsure about whether something classifies as an ID theft issue, feel free to call the resource and referral service line and we'll be happy to get you connected to the help you need.

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A question you may have is: what happens when I call the resource and referral service line? You will speak with one of our friendly intake specialists who complete a brief assessment and will then connect you to the service that best fits your needs. As a reminder, the service is 100% confidential and accessible 24 hours a day, 7 days a week.

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Be sure to check out the other NIH resource and referral services: legal consultation, financial consultation, adult and elder care, and childcare.

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Support is only a phone call away! Call 1-800-777-1720 to reach a Work/Life Specialist today. To learn more about other NIH child/adult/elder/family resources, visit the NIH Child and Family Programs website at www.childfamilycare.ors.nih.gov.